

Name of your organisation	<b>Angels Support Group Hitchin</b>
Date of TFN event which you pitched at	22/05/2024
Name of the project TFN funded	Core running costs (unrestricted funding)
Were you able to undertake your project as you outlined in the application?	Yes
Can you describe and/or demonstrate the specific impact that TFN funding has had against your initial objectives?	<p>We applied for the funding to enable us to continue to meet the increasing demand for our services during a challenging funding climate.</p> <p>During the year (to 31/03/25) 608 new families have joined our membership and overall we have seen a 10% growth in our membership with 3558 families currently registered with us. We have also widened the scope of our services, through our virtual offer, and as a result have greater numbers of new members from throughout Hertfordshire, and nearby counties of Bedfordshire, Cambridgeshire and Greater London. This clearly demonstrates that the demand for our services has continued to increase.</p> <p>The funding has helped us to continue to deliver a range of support group meetings, some virtual and some face to face which has enabled 292 parents/carers to access this support.</p> <p>We have also delivered 5 workshops on popular topics such as Education Health Care Plan – Application forms, which enabled 57 families to access detailed support on a particular topic.</p> <p>We also trialed running evening workshops on the topic of Autism and Anxiety which enabled 74 families to attend.</p> <p>Our one-to-one service has experienced the biggest growth in demand. In the year to 31/03/25 we were able to support 474 parents/carers with 864 hours of support provided. This was a 24% increase on the amount of support we were able to provide last year which was only possible with the support of funders such as TFN.</p> <p>We have target outcomes for the improvement members make in four key areas which we measure 6-12 months after they join us. The latest analysis of these shows that 84% of members made progress against at least one target outcome, 65% made progress against more than one outcome and 14% made progress across all the outcomes. Improvements for individual outcomes have been as follows:</p> <ul style="list-style-type: none"> <li>• 56% have improved their understanding of their child's conditions.</li> <li>• 57 % have improved confidence in their parenting skills.</li> <li>• 46% have reported feeling less isolated.</li> <li>• 40% have reported that they are working more effectively with their child's school and other services.</li> </ul>

What portion of the project did TFN fund?	5.4%
How many direct beneficiaries did the TFN funded project reach?	3,558
How many indirect beneficiaries did the TFN funded project reach?	4,005
Were you able to leverage further funding as a result of TFN support?	Yes
If yes, how much were you able to raise and from whom?	Yes we had several successful grant applications following the TFN event that have been the grants following the TFN support, possible in part because we were able to demonstrate a more secure financial position. We have been successful in obtaining grants from the following: Albert Hunt £4,000, Costco £1,500, Hitchin Youth Trust £5,696, Garfield Weston £10,000 and LGCHF £12,030
Did you receive any pro-bono support, volunteer offers or introductions as a result of the event?	Yes
If yes, please can you provide details of the support you received?	We had several introductions following the event and through seeing messages re TFN on Linked In we have gained more Linked In connections.
How important was TFN funding in helping you achieve your objectives?	We would have found it difficult to achieve our objectives without TFN funding
Has the training you received from TFN better prepared you in pitching your organisation to potential funders?	Yes
Has TFN increased your capacity to raise further funds?	Yes
Can you tell us any personal stories to highlight the value of the project?	See testimonials and case studies uploaded below.
Since presenting at TFN, has your organisation undergone any other significant changes?	No
Do you have any other comments or feedback on the experience of the TFN process?	We have found it hugely beneficial being part of the TFN; the pitch content from the day has helped us raise our profile and through the funds raised we have been able to demonstrate adequate reserves because of the boost to our unrestricted income last year. Also, the coaching on how to present our charity as helped us to be more successful in subsequent funding applications.